

Terms & Condition

This website is operated by Jangale Facility Management Services Private Limited. Throughout the site, the terms “we”, “us” and “our” “company” refer to Jangale Facility Management Services Private Limited. The term “you” “Client” refer to all visitors and users who visit this website or purchase anything from the website or via other electronic system, physical agreement including but not limited to all browsers, vendors, customers, merchants, contributors of contents. Jangale Facility Management Services Private Limited offers this website, including all information, tools and services available from this site to you, the user, conditioned upon your acceptance of all terms, conditions, policies and notices stated here.

By visiting our site and/ or purchasing something from us, you engage in our “Service” and agree to be bound by the following terms and conditions (“Terms of Service”, “Terms”), including those additional terms and conditions and policies referenced herein and/or available by hyperlink. These Terms of Service apply to all users of this site, including without limitation users who are browsers, vendors, customers, merchants, and/ or contributors of content.

Please read these Terms of Service carefully before accessing or using our website. By accessing or using any part of the site, you agree to be bound by these Terms of Service. If you do not agree to all the terms and conditions of this agreement, please leave immediately and do not access the website. By mere using this website, you agree to be bound by these terms and conditions. The Jangale Facility Management Services Private Limited reserves the right to make any changes to, remove or alter the content of this website at any time and without prior notice.

By agreeing to these Terms of Service, you represent that you are at least the age of majority in your state or province of residence, or that you are the age of majority in your state or province of residence and you have given us your consent to allow any of your minor dependents to use this site.

You are not allowed to use our products for any illegal or unauthorized purpose. Also you are not allowed to violate any laws in your jurisdiction (including but not limited to copyright laws). While in the use of the Service,

You must not transmit any worms or viruses or any code of a destructive nature.

A breach or violation of any of the Terms will result in an immediate termination of your Services.

We reserve the right to refuse service to anyone for any reason at any time.

Customer undertakes to ensure the co-operation of the residents/employees/members of the society/corporate/residence as the case may be for moving the furniture to enable our Authorized Service Technician to carry out treatment. All rooms/cabins/flats in the house/society/corporate as the case may be should be made available for servicing as and when our Technician calls on his visit. Failure to do so will be treated as a service rendered and no refund shall be given on his account.

Every visit by our technician will be made on working days and on working hour. No visit or services shall be carried out on holidays. Any service is required on holidays will be charged at additional cost.

Company shall not be liable for damages, death, injuries or any consequential damage of what so ever nature to any person or property, by using our service.

The Company will not be liable to pay for any damage of whatsoever nature suffered by the clients or client’s property directly or indirectly due to pests or pest control treatment in the premises.

The contract is for providing services in the premises covered under the contract. In the event of change of address, a fresh contract needs to be entered into for providing the service as the case may be with payment of additional fees.

In the event of any complaint, customers are requested to provide their name, address and contact number to the authorized center Jangale Facility Management Services Private Limited. Copy of contract & receipt or challan number will have to be retained and produced to enable our technician to verify & provide service.

Company will not be responsible for failure of service in the event, instructions given are not followed or treated areas are disturbed/washed, painted or uprooted.

The client will have to show our operators the approximate location of the essential plumbing pipes and electrical wires in the premises. If in spite of taking maximum care and precaution some item is accidentally damaged, we shall not be responsible and will not be liable to pay for the damages or part of the damages.

All the furniture needs to be moved at least 2 feet away from the wall by the client to facilitate the treatment.

During check-up visits for Termite Control Treatment is carried out only if termites reappear. And treatment is carried on the specific area where termites reappear.

Treatment may not be effective if all the corners of wall and floor to be treated are not accessible because of any furniture fixed to the walls or any material kept along the wall.

All leakages in flat must be repaired, these attract termites and this impacts the efficacy of the treatment.

Post treatment if any renovation is done which affects the treated areas, the repeat treatment will be charged extra accordingly.

Pest Control treatment is designed to control pests and may not 100% effective because of the following reason:

- Pests such as cockroaches, ants, lizards, bed bugs & rodents can re-infest from surrounding areas and through other material brought into the premises immediately after our treatment.
- The treatment is designed to control existing problem and pests cannot be chemically prevented from re-infesting in such ways.
- Clients will have to take suitable preventive measures as advised by the company to prevent re-infestation of pests.

Clients are requested to arrange for electrician and/or carpenter, if need be, at their cost, for treatment of electrical fixtures and fixed woodwork.

Clients are requested to arrange electricity for drilling, water to mix chemicals in sufficient quantity, ladder & stool to treat the infestation at higher elevations.

Clients are requested to provide necessary access to false ceiling and loft for inspection and treatment.

Any patients/pets/children/senior citizens in the house, we recommend them to leave the premises while the treatment is in progress. They may be allowed to enter the premises after the premises is ventilated well and also cleaned with a dry cloth.

Please note that, sometimes you may see live termites immediately after the treatment, based on the severity of existing infestation. The infestation subsides on contact with chemical over a period of time.

Do not clean / remove GEL spots from the place of application. For cockroach infestation

Use only Dry cloth for cleaning on completion of treatment.

Do not disturb the bait stations with poison/traps or tamper them as they are placed at the strategic access point for rodent trapping.

Wash the infested / treated linen in hot water before re-use.

Please note our technician will not perform the services in not accessible area and unsafe area.

Pre and Post cleaning inspection need to be carried out by the customers in the presence of technicians and if any corrections are needed, should be made on the same day.

Any unsatisfactory services need to be reported within 24 hours of the service delivery. The company will not be held responsible for any complain after 24 hours of service delivery.

All valuables including cash, jewelry, items of sentimental value, art, antiques must be kept safe and secured before Company Representative reaches. We shall not be held responsible if any valuables are lost.

We do not move or clean heavy objects, electronics goods cabinets or similar item. if it need be, Customer need to arrange at their own cost.

Cabinets, Cupboards and Storage areas will not be cleaned from inside, if it need be, Customer agrees to empty it.

Service does not include cleaning of bio hazard materials and wastes, or Human/animal excrement.

We reserve the right not to be responsible for delay for a cleaning visit due Force Majeure traffic congestion, postponed service due to broken equipment, job not complete due to lack of hot water or power and suitable cleaning materials, third party entering or present at Client's premises obstructing the cleaning process.

Client is not entitled for any refund in part or full once the service is availed.

Product and service offerings

A reference to any service or product on this website does not constitute an offer to supply or sell that service or product and does not mean that the service or product is available in all areas or countries. Anyone interested in a specific service or product should contact the company or representative for specific advice concerning the availability and/or suitability of any particular service or product within their locality.

MODIFICATIONS TO THE SERVICE AND PRICES

Prices for our products are subject to change without notice.

We reserve the right at any time to modify or discontinue the Service (or any part or content thereof) without notice at any time.

We shall not be liable to you or to any third-party for any modification, price change, suspension or discontinuance of the Service.

Customer is not entitled for any refund in part or full once the service is delivered.

ERRORS & INACCURACIES

Occasionally there may be information on our site or in the Service that contains typographical errors, inaccuracies or omissions that may relate to product descriptions, pricing, promotions, offers, product shipping charges, transit times and availability. We reserve the right to correct any errors, inaccuracies or omissions, and to change or update information or cancel orders if any information in the Service or on any related website is inaccurate at any time without prior notice (including after you have submitted your order).

We undertake no obligation to update, amend or clarify information in the Service or on any related website, including without limitation, pricing information, except as required by law.

INDEMNIFICATION

You agree to indemnify, defend and hold harmless Jangale Facility Management Services Private Limited and our parent, subsidiaries, affiliates, partners, officers, directors, agents, contractors, licensors, service providers, subcontractors, suppliers, interns and employees, harmless from any claim or demand, including reasonable attorneys' fees, made by any third-party due to or arising out of your breach of these Terms of Service or the documents they incorporate by reference, or your violation of any law or the rights of a third-party.

Jurisdiction

Through your use of the website or services, you agree that the laws of the India shall govern any matter. the terms and conditions are governed by and are to be interpreted in accordance with the India Law. The Indian Law and Mumbai Courts shall have jurisdiction over Any dispute relating to or arising out of these terms of services.